

#### TRENDWATCH 1Q24

May 14, 2024

Sponsored By





## CREDITUNIONS.COM

# Get Your Daily Dose Of Credit Union Insight



Sign Up For The CreditUnions.com Daily Newsletter.



creditunions.com/newsletter





Visit Callahan.com to learn more.

### FEE INCOME DOWN? We can help with that!

Mercury Mechanical Protection is an investment in your members' vehicles and your credit union's direct auto loan portfolio. We are the right financial partner for credit unions focused on choosing member-first protection.











#### Today's Lineup

#### **Market Update**

Andrew Kohl, Chief Investment Officer, Alloya Corporate FCU Todd Adams, Chief Executive Officer, Alloya Corporate FCU

#### **1Q24 Credit Union Results**

Jay Johnson, Chief Collaboration Officer, Callahan & Associates William Hunt, Director of Industry Analytics

Leaning Into Our Community, Premier America

Marci Francisco, SVP, Chief Experience Offer, Premier America

Credit Union



### The Alloya Story

WE ARE A CREDIT UNION

A GREAT EXAMPLE OF THE POWER OF COOPERATION

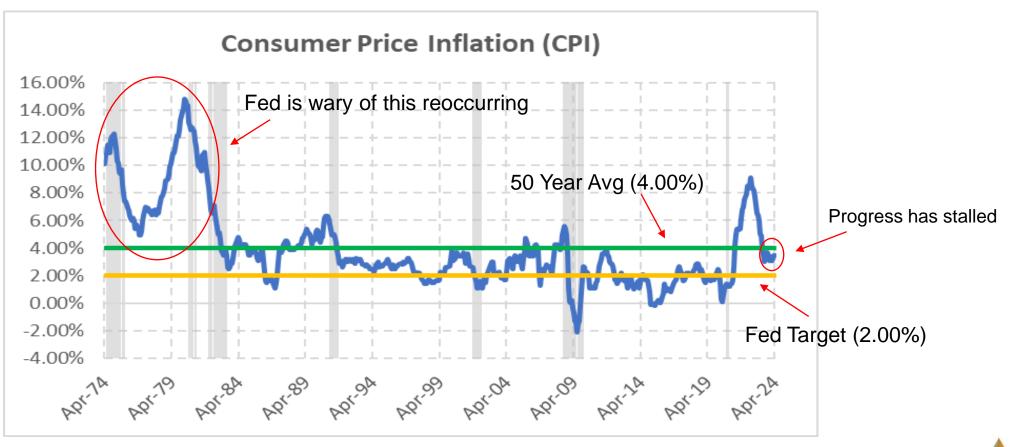
1,400 MEMBERS WORKING TOGETHER

# Economic Update Andy Kohl, Chief Investment Officer Todd Adams, Chief Executive Officer





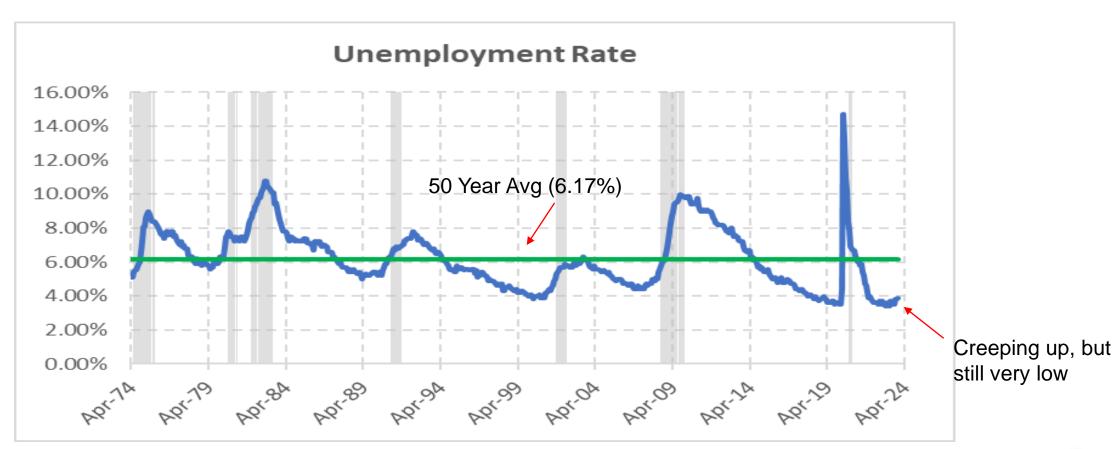
## Fed's Dual Mandate – (1)Price Stability



Source: Bureau of Labor Statistics



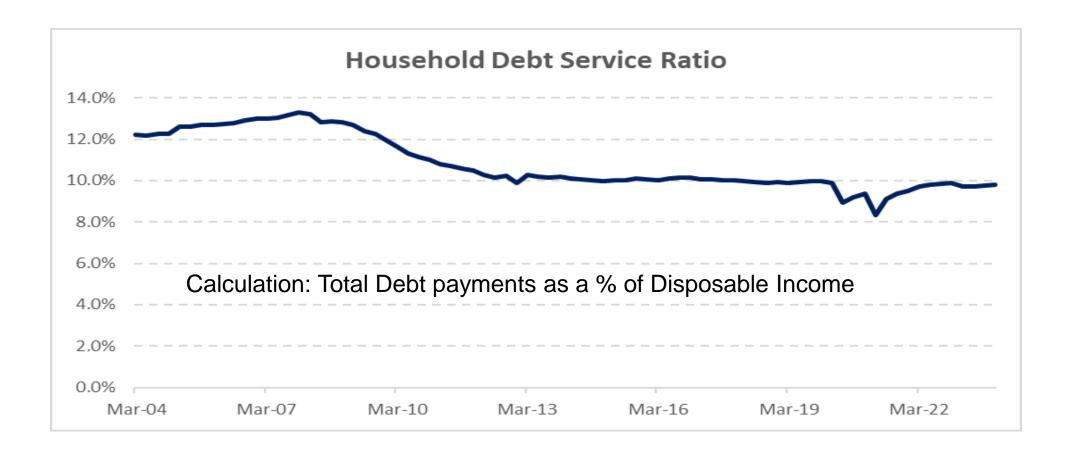
## Fed's Dual Mandate – (2)Maximum Sustainable Employment



Source: Bureau of Labor Statistics



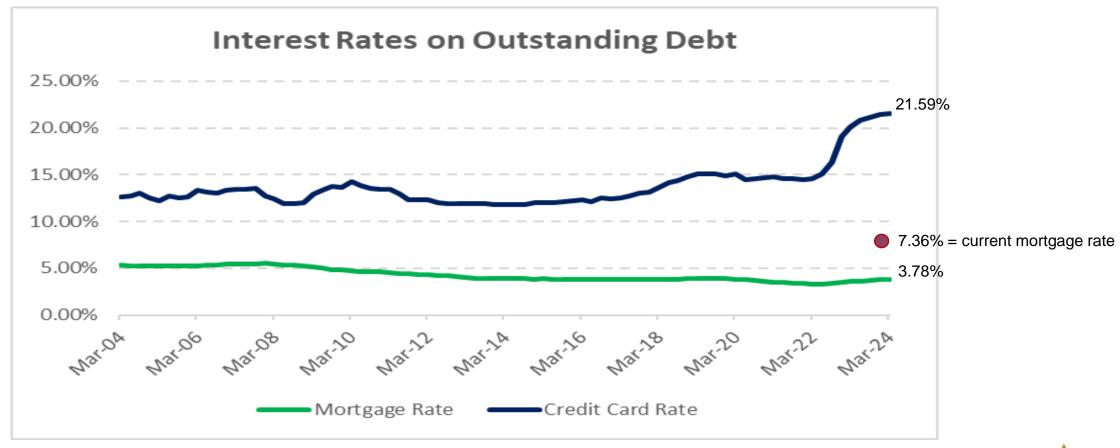
#### Overall Consumer Health Looks Good







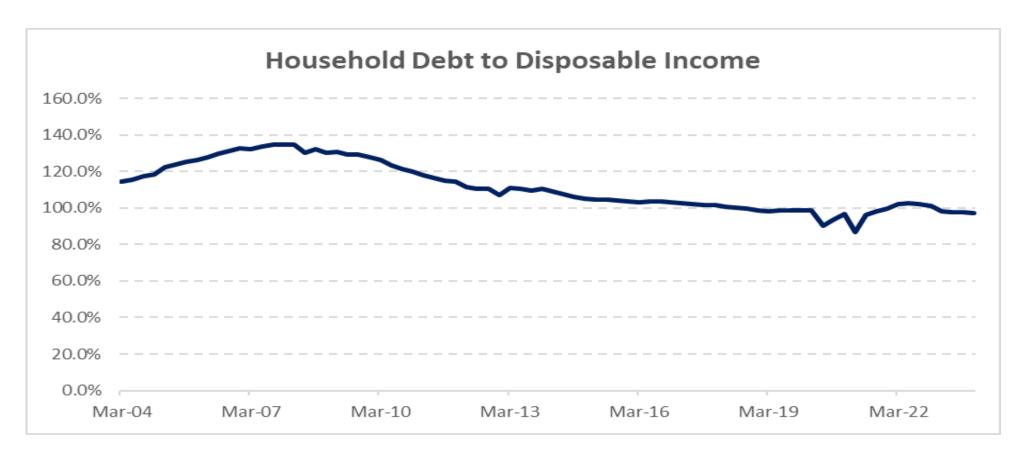
## Locked-In Fixed Rate Mortgages have Helped Consumers Manage Debt



Source: Federal Reserve & Bureau of Economic Analysis



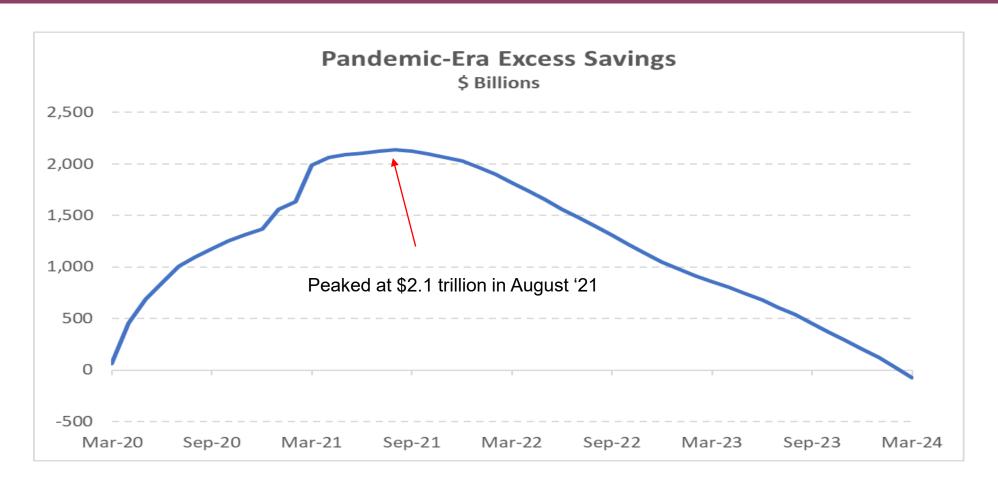
## Consumer Leverage Well Below Peak

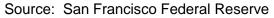






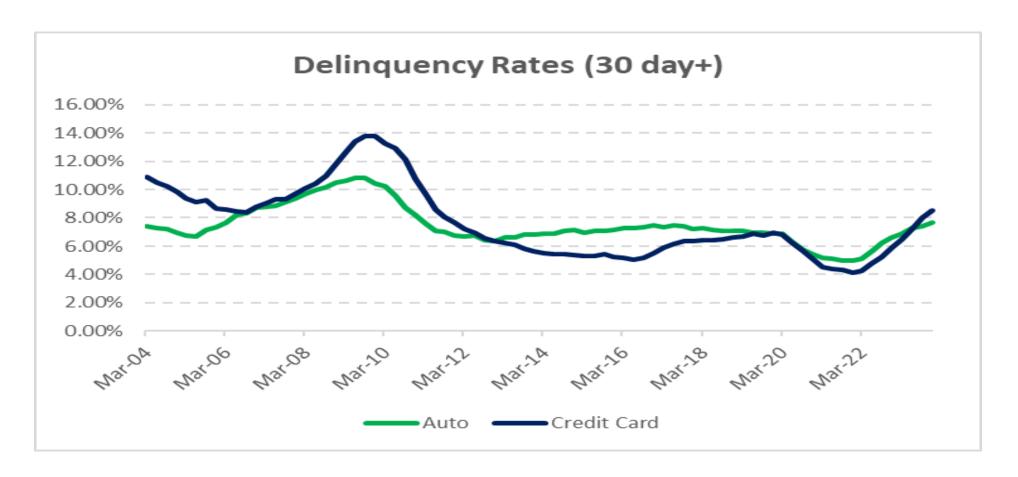
## Excess Savings Cushion is Gone







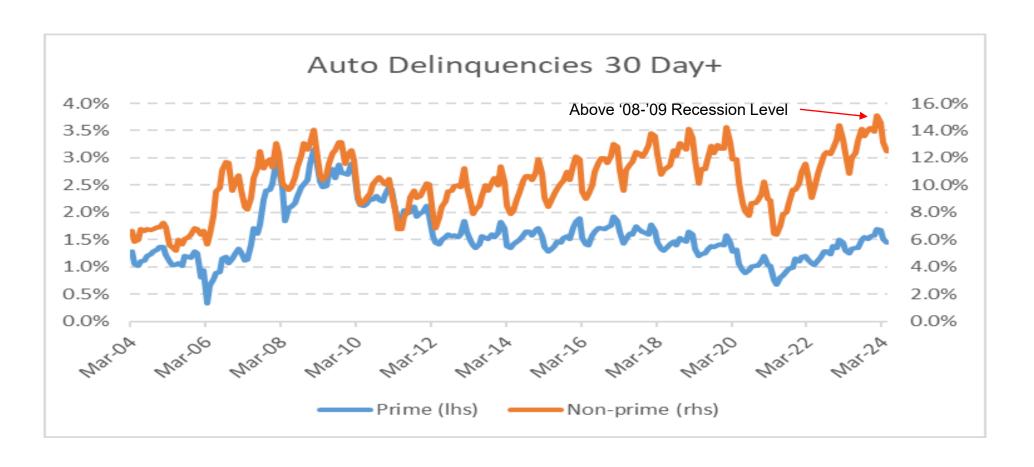
## Delinquencies are on the Rise



Source: FRBNY & Equifax



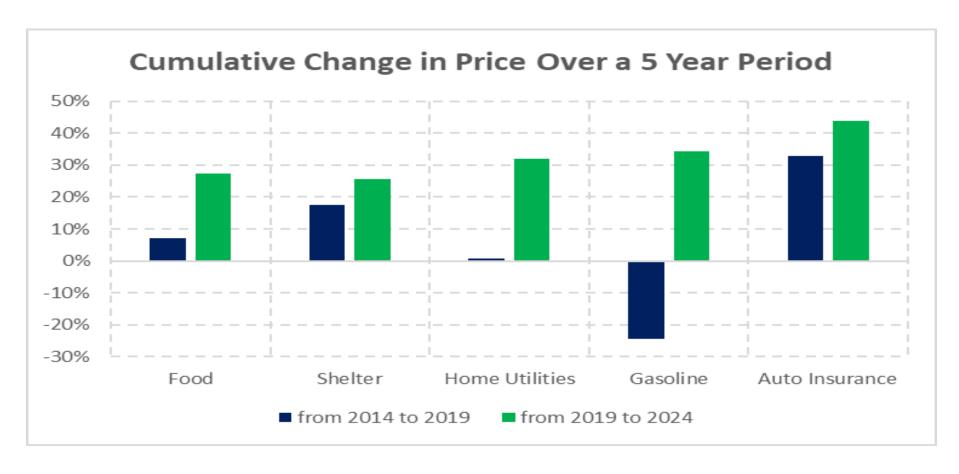
## Subprime Borrowers Showing Stress

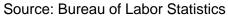






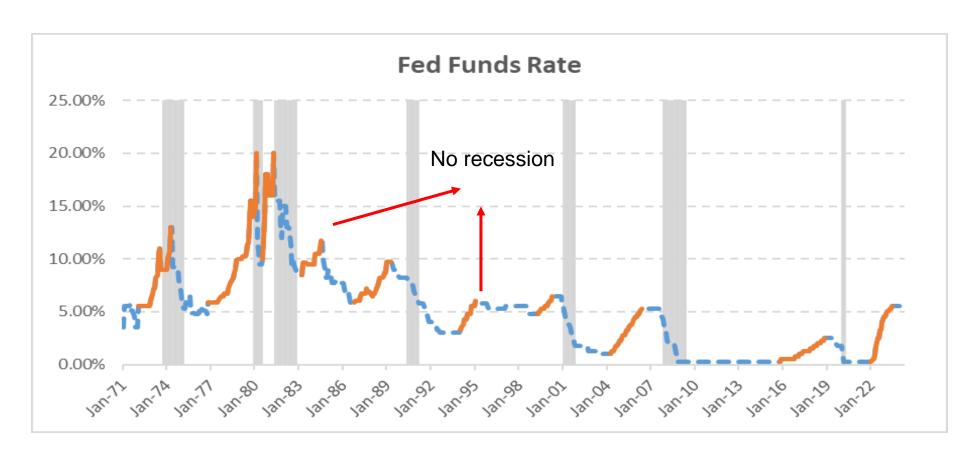
## Inflation Hurting Lower Income Group More







### Rate Hikes Don't Always Lead to Recession







## Has the Risk-Free Neutral Rate Changed?

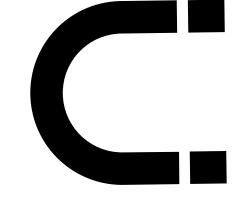
#### Forces that can bring it higher:

- Deglobalization
- Increased supply of Treasuries
- Lower supply of cheap labor (i.e. China effect)
- Increasing prices due to climate change policies

Current neutral rate = 2.50%

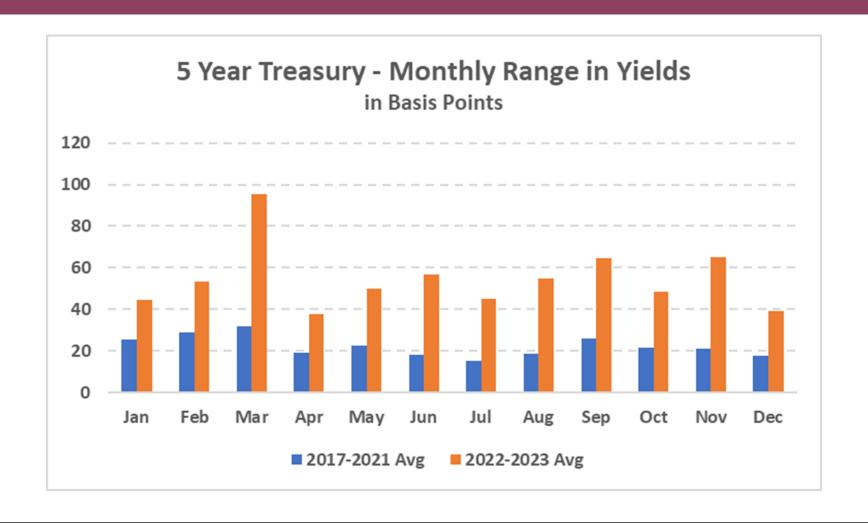
#### Forces that can bring it lower:

- Low productivity growth
- Secular stagnation
- Global savings glut
- Demographics (lower supply of overall labor)





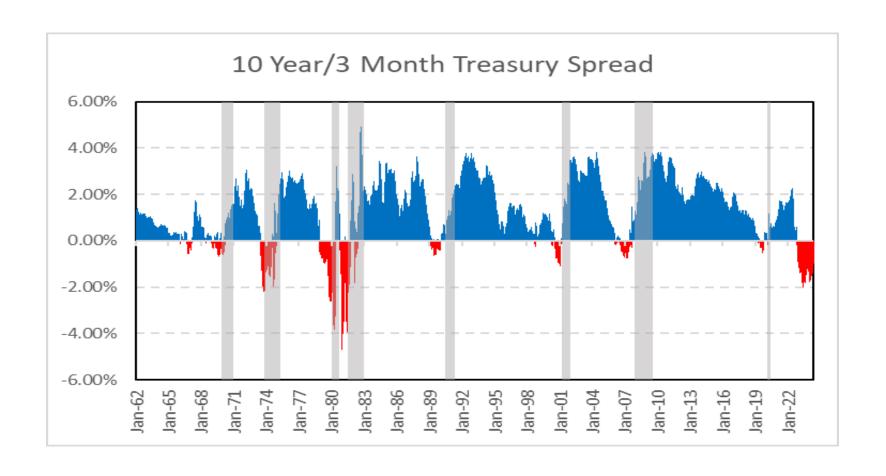
## Interest Rate Volatility is Elevated







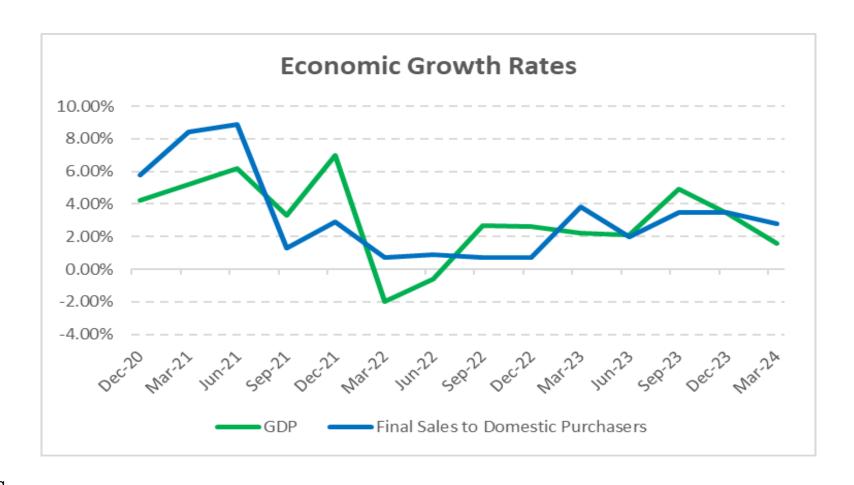
### Inverted Curve Tells us a Recession is Near







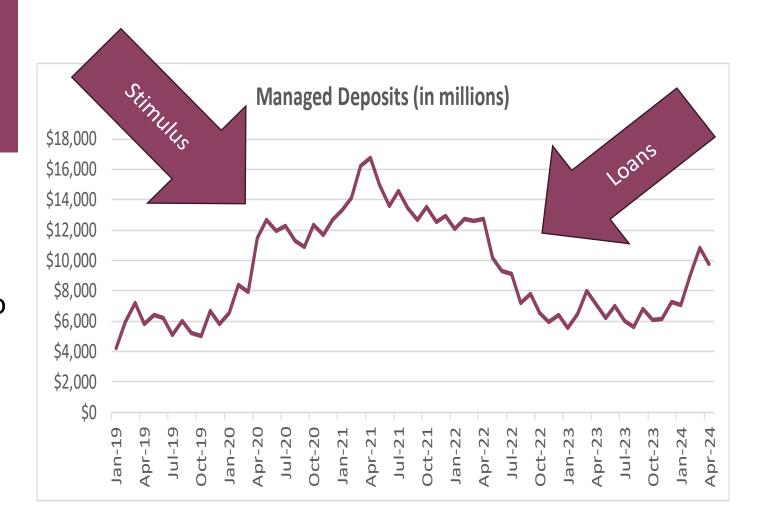
## For Now, Growth Still Relatively Strong





#### Alloya Balance Sheet Trends - Managed Deposits

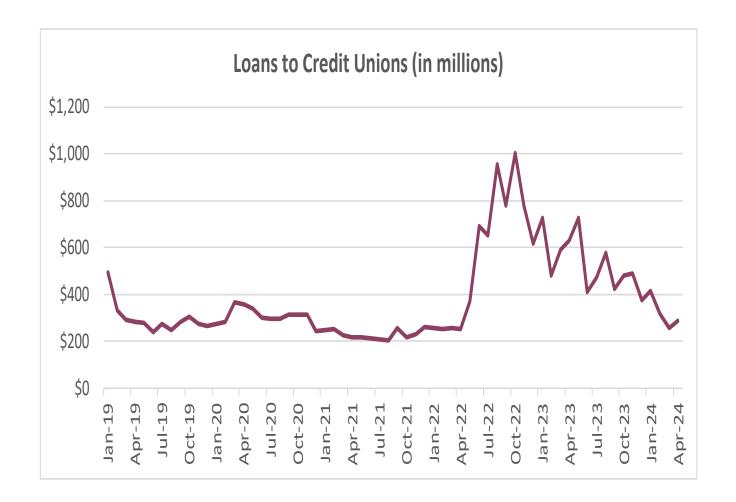
- Pandemic stimulus funds flooded into credit unions in 2020/2021
- Credit unions used excess funds to support 3-years worth of loan growth in 2022/2023.
- Alloya's managed deposits went from \$6 billion to \$16 billion and then back down to \$6 billion over 3 short years.





#### Alloya Balance Sheet Trends - Loans to Credit Unions

- Loans to credit unions that typically average \$200 million, increased to over \$1.0 billion in 2022/2023.
- Over 250 credit unions were accessing their advised lines on a daily basis in 2022/2023.

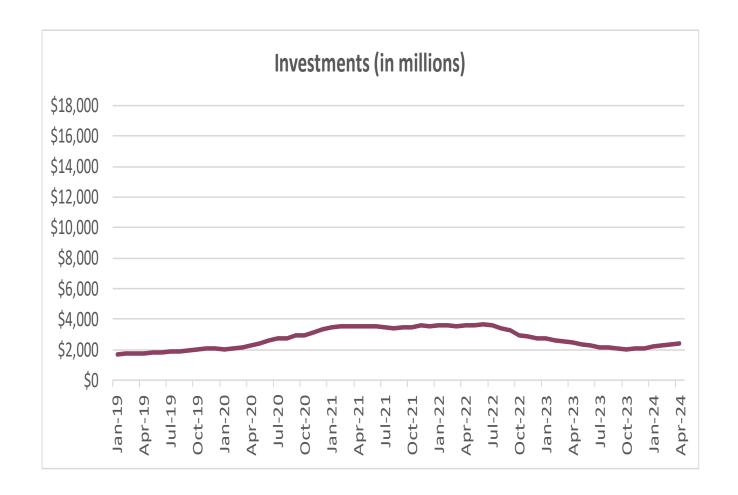




#### Alloya Balance Sheet Trends - Investments

 Investments were maintained at "business as usual" levels throughout.

 Throughout the historic cash inflows and cash outflows, Alloya held excess liquidity in cash.







## Thank you for your continued support!





#### Share growth picks up slightly, loan growth slows

	3/31/2024	12-Mo. Growth	3/31/2023	12-Mo. Growth
Assets	\$2,334.1B	4.5%	\$2,234.0B	4.4%
Loans	\$1,618.5B	4.8%	\$1,544.9B	17.6%
Shares	\$1,957.2B	2.5%	\$1,909.2B	2.0%
Investments (incl. Cash)	\$614.3B	2.7%	\$598.3B	-17.4%
Capital	\$235.4B	8.7%	\$216.5B	3.4%
Members	142.0M	2.9%	138.0M	4.3%





#### Mean vs. Median Explained

- Mean = "average" credit union (\$ amount/# of credit unions)
- Industry averages are dominated by larger credit unions' performance
  - 21 largest CUs (over \$10B in assets) hold >25% of industry assets
  - The mean credit union in the country has ~\$505M in assets
- Median = "middle" credit union performance for each metric
- This is not always an accurate picture of performance for many CUs
  - There are just over 4,600 active charters today
  - The median credit union in the country has ~\$58M in assets



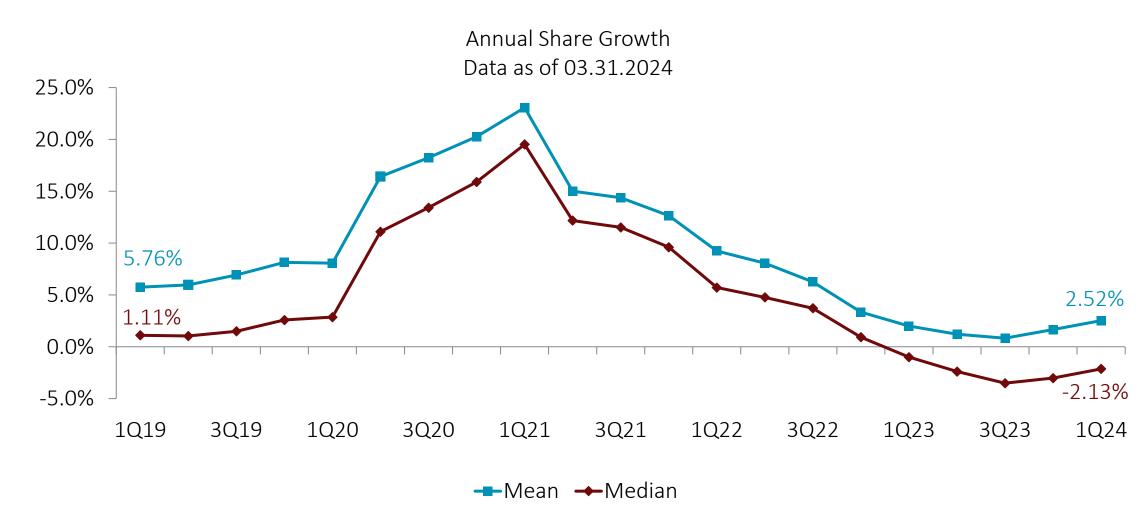


## Shares





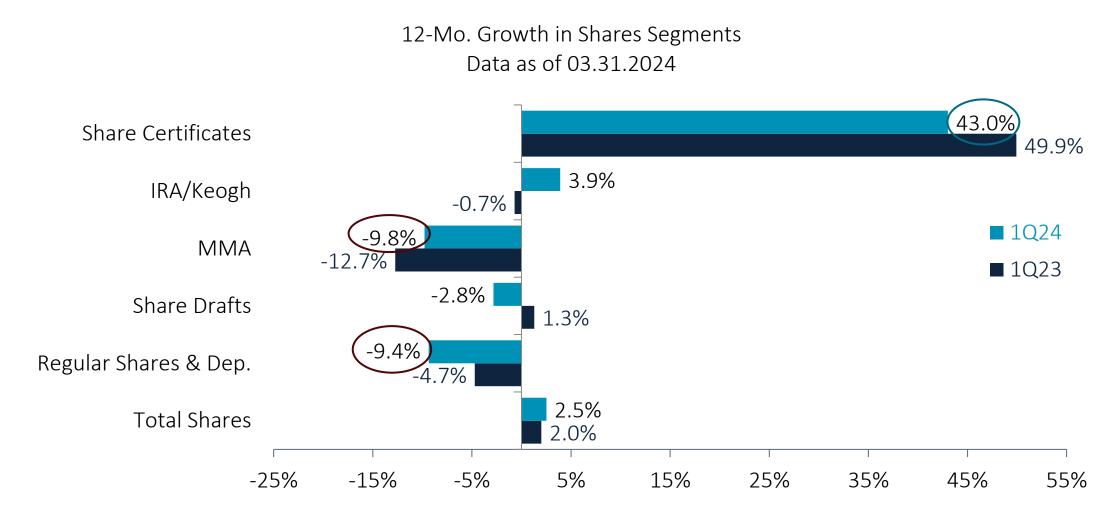
## With greater liquidity needs, larger credit unions outpace the median in share growth







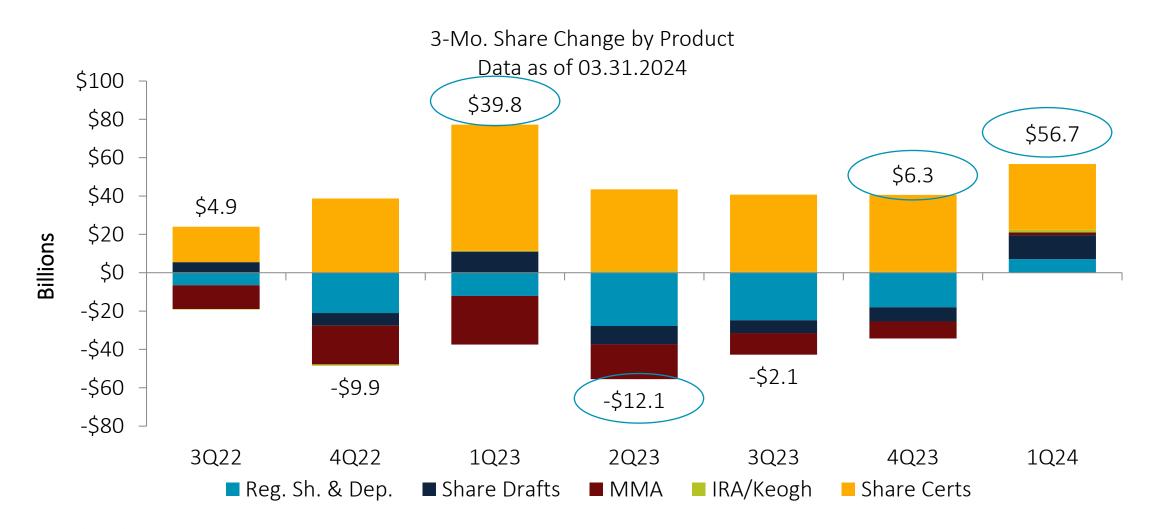
## Certificates are driving credit union share growth as members are drawn to higher rates







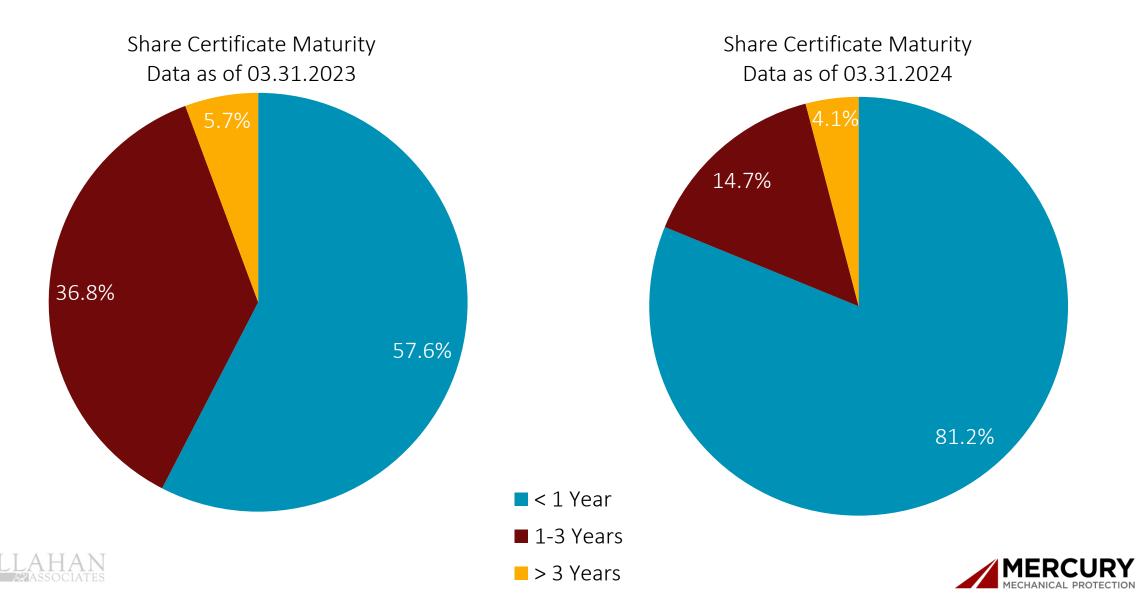
#### Balances in all share categories increase in first quarter 2024







#### Short term certificates make up 81% of certificate balances

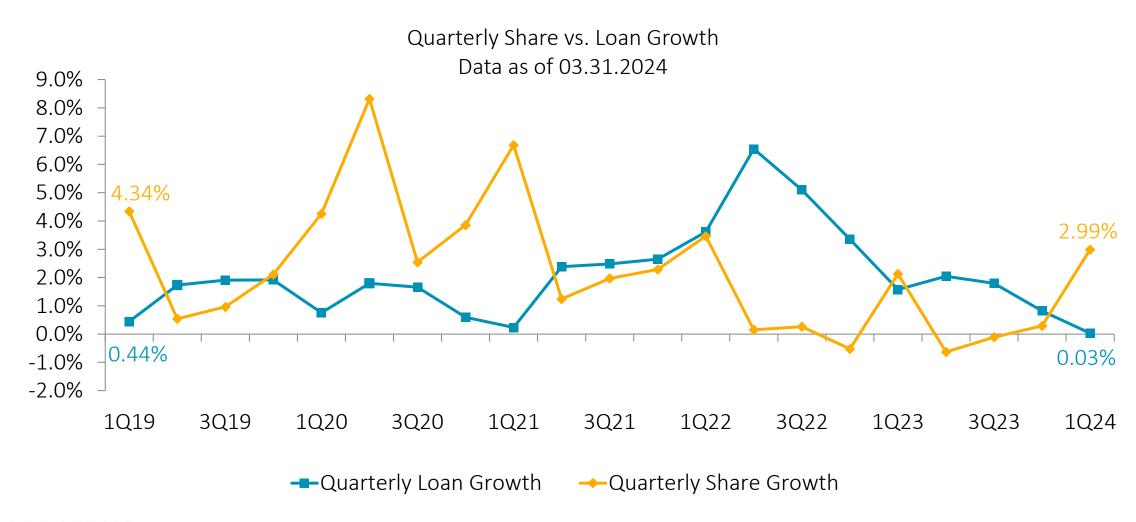


## Liquidity





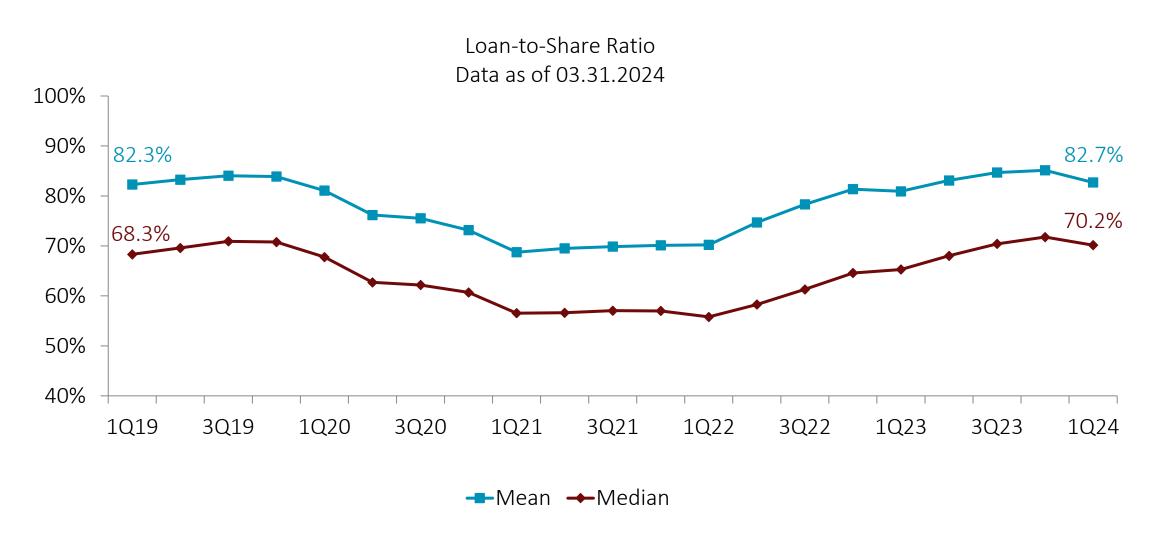
#### Quarterly share growth exceeds quarterly loan growth in 1Q24







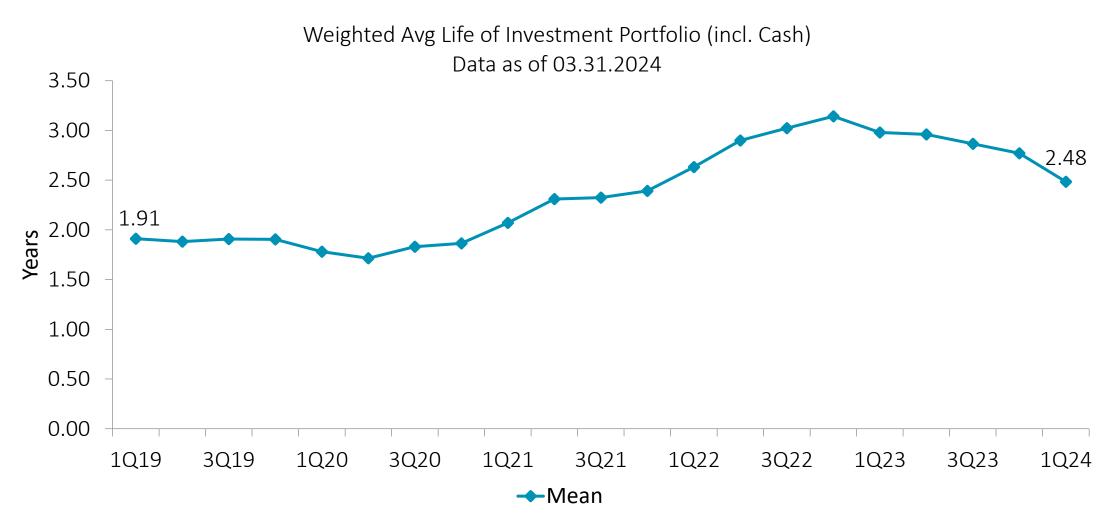
#### Loan to share ratio dips slightly in first quarter across credit unions







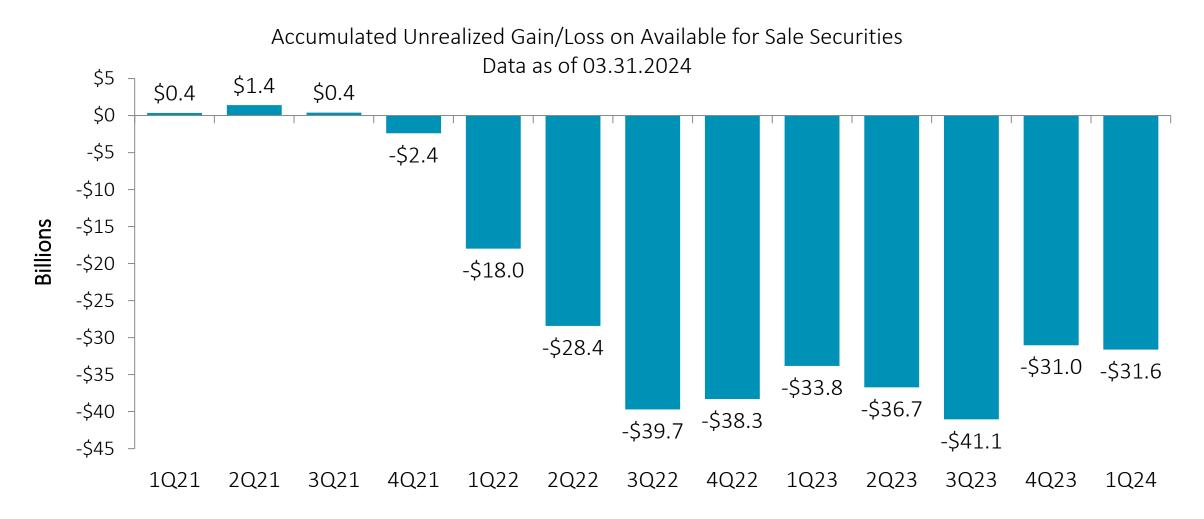
#### Average life of CU investment portfolio continues to shorten







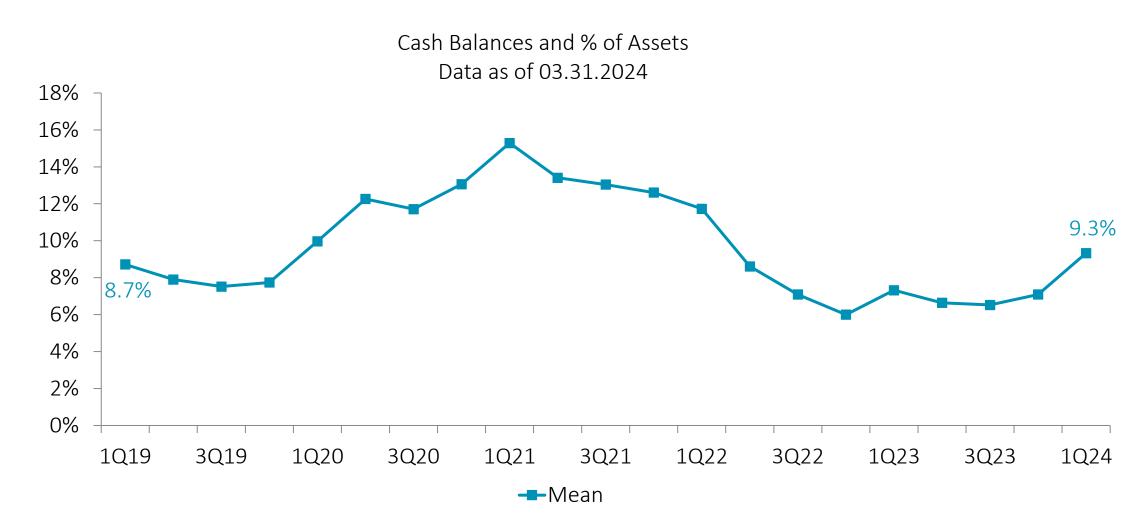
### Unrealized losses constrain investment portfolios in larger CUs







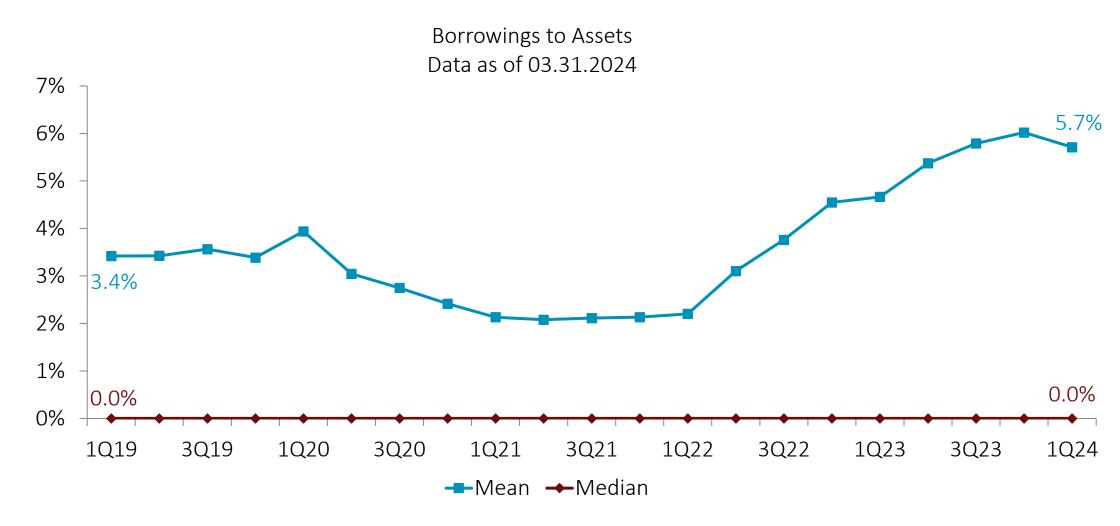
## New shares and maturing investments provide cash...







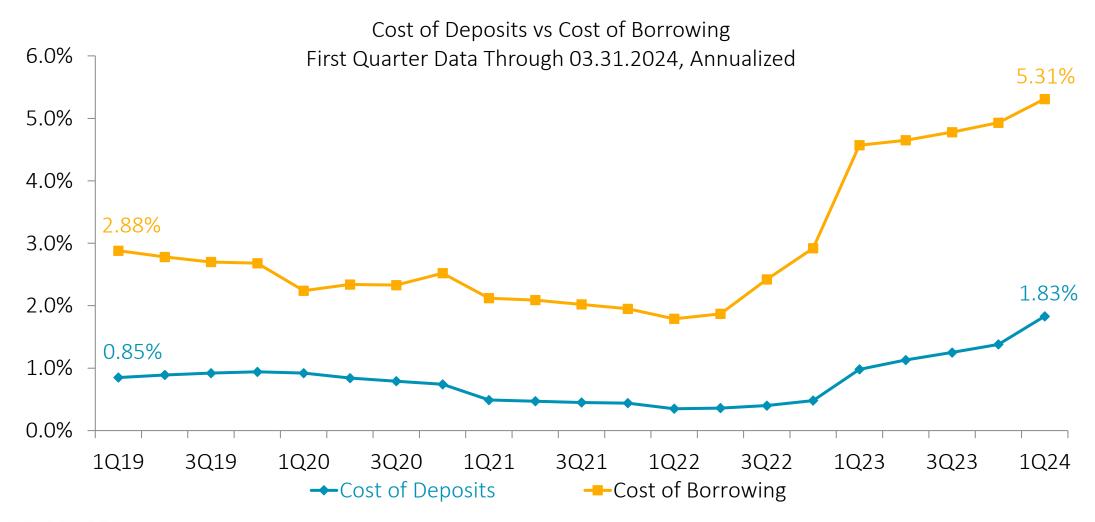
# ... and credit unions reduce borrowings in the first quarter







## Both borrowing and deposit costs are rising





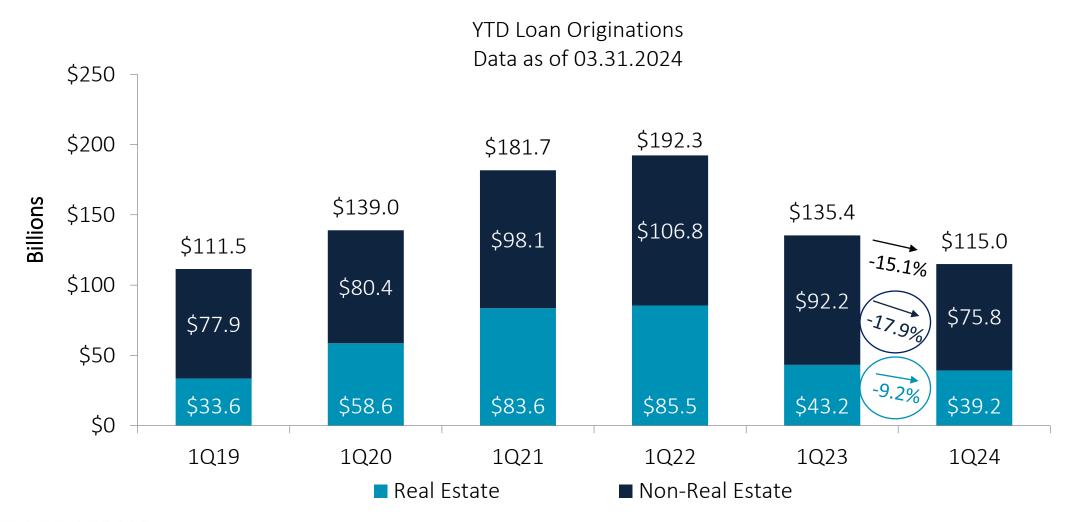


# Lending





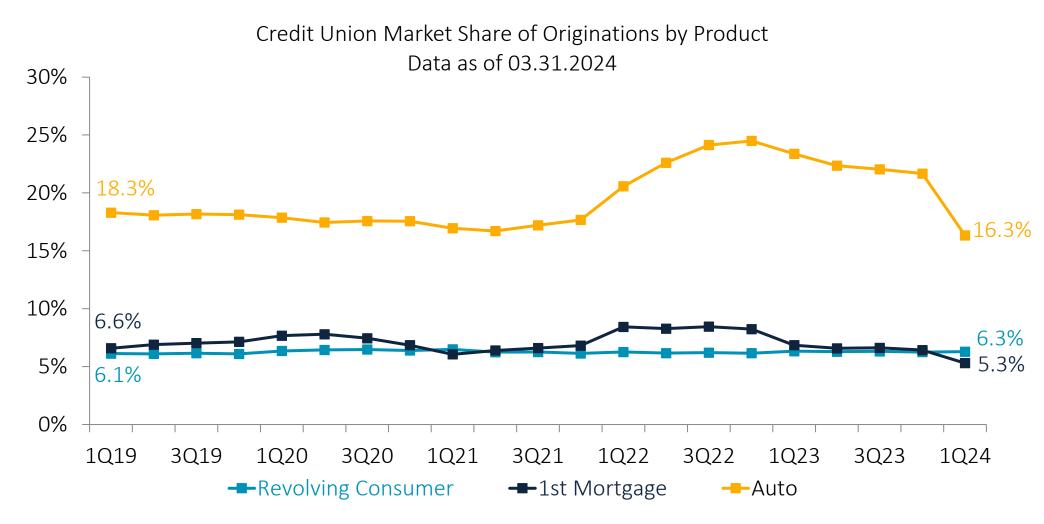
# Credit union loan originations decline 15% from the first quarter of 2023







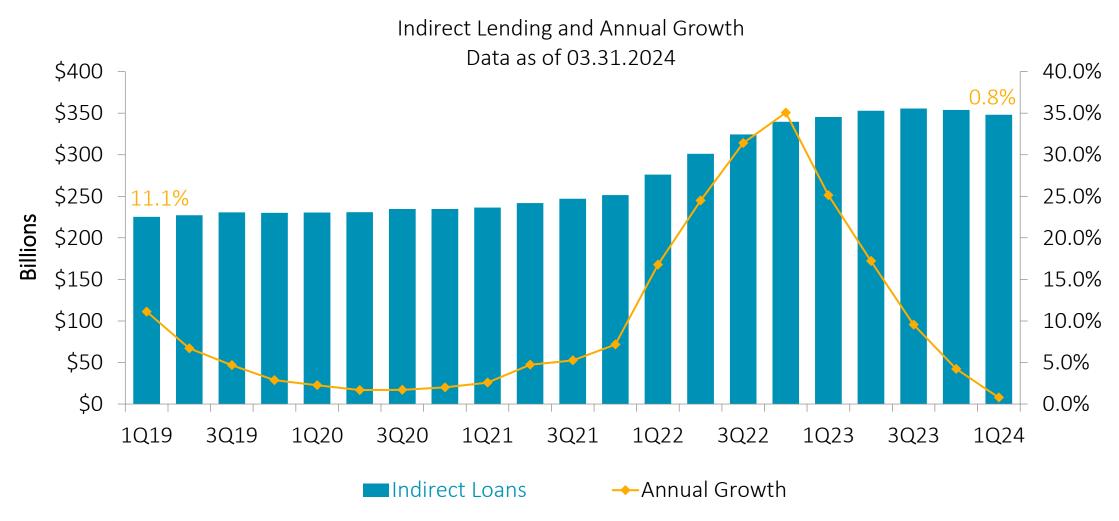
## Credit unions' share of auto and mortgage loans fall in 1Q24







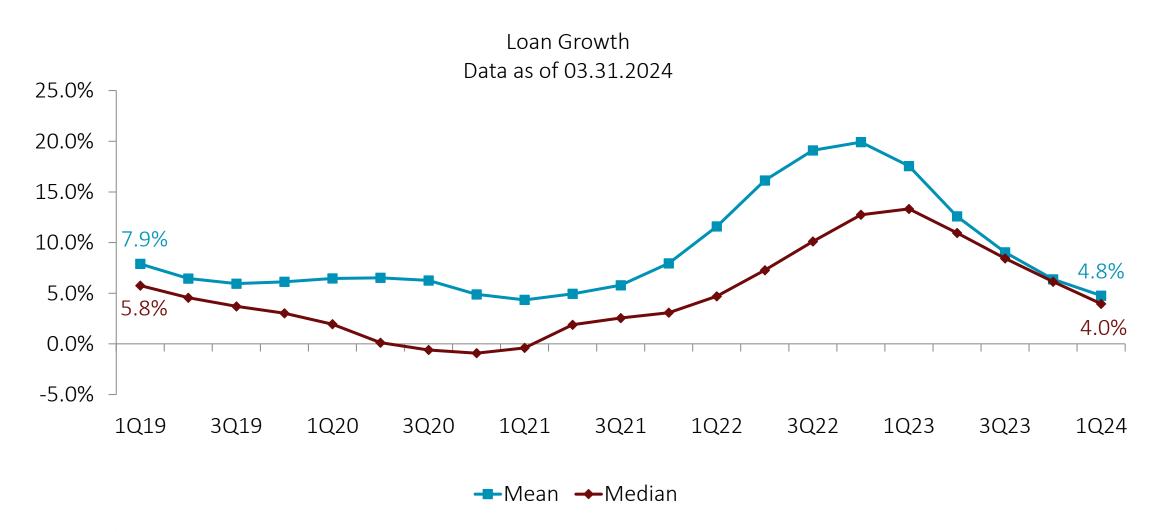
#### Indirect lending continues to slow







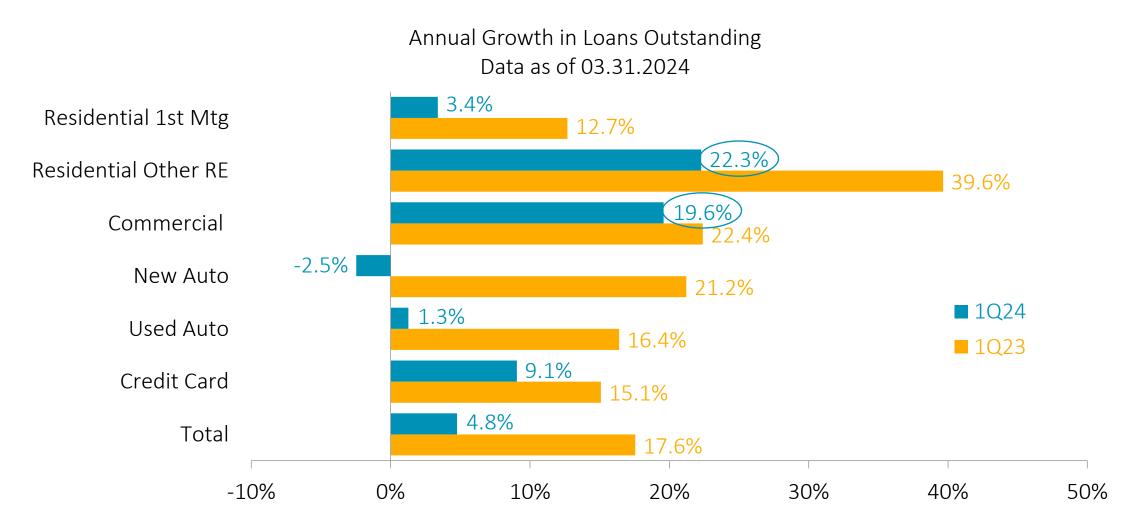
## Both large and small credit unions are growing loans at a similar pace







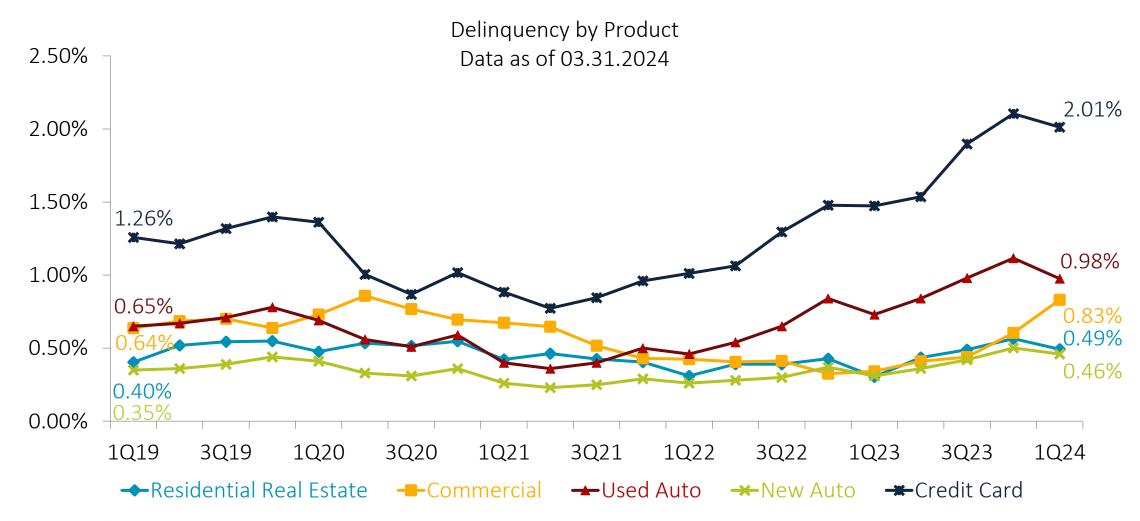
# Growth slows across the loan portfolio but HELOCs and commercial balances are growing at a double-digit pace







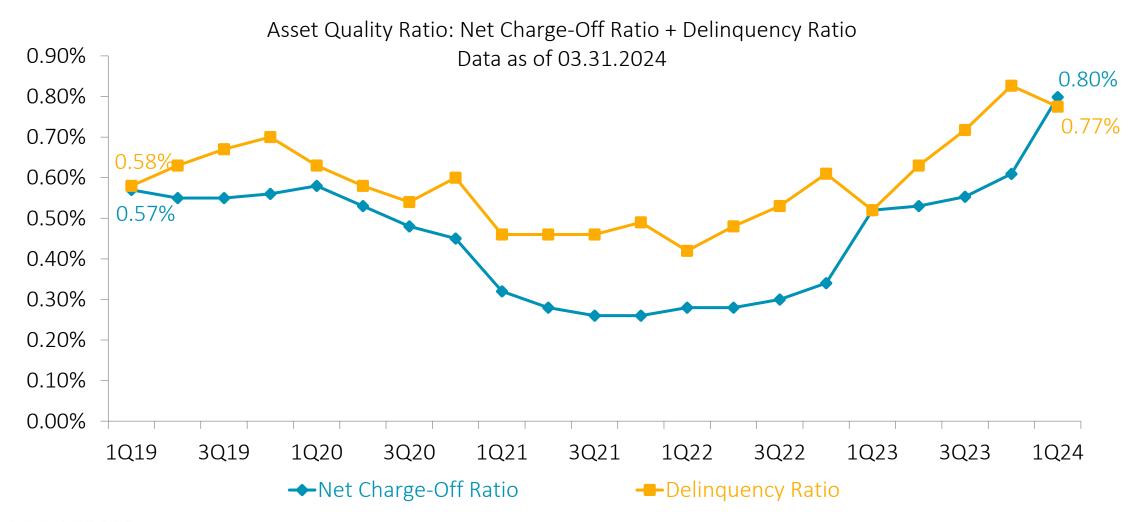
## Except for commercial loans, delinquency improved across the board







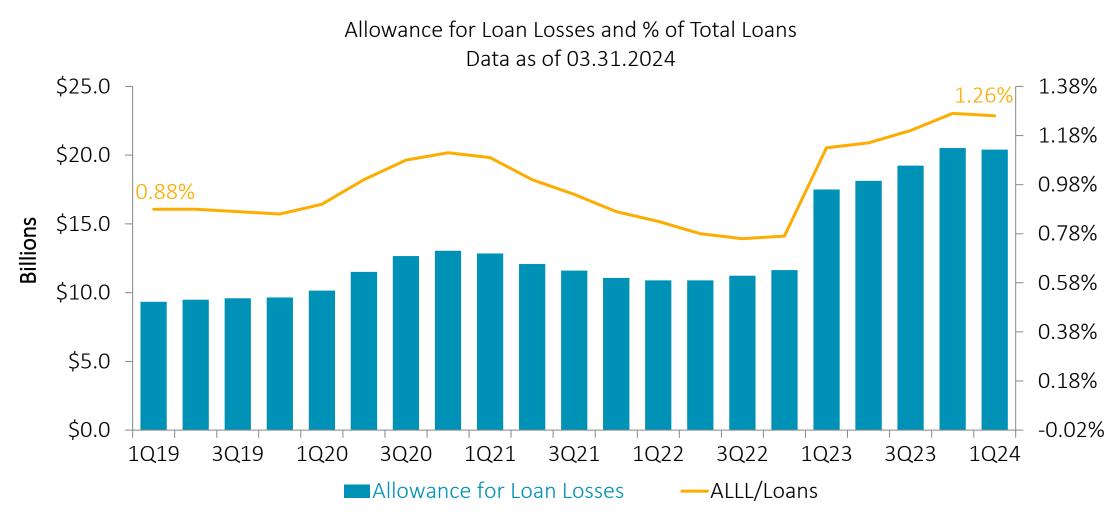
## Net charge-offs jump in the first quarter







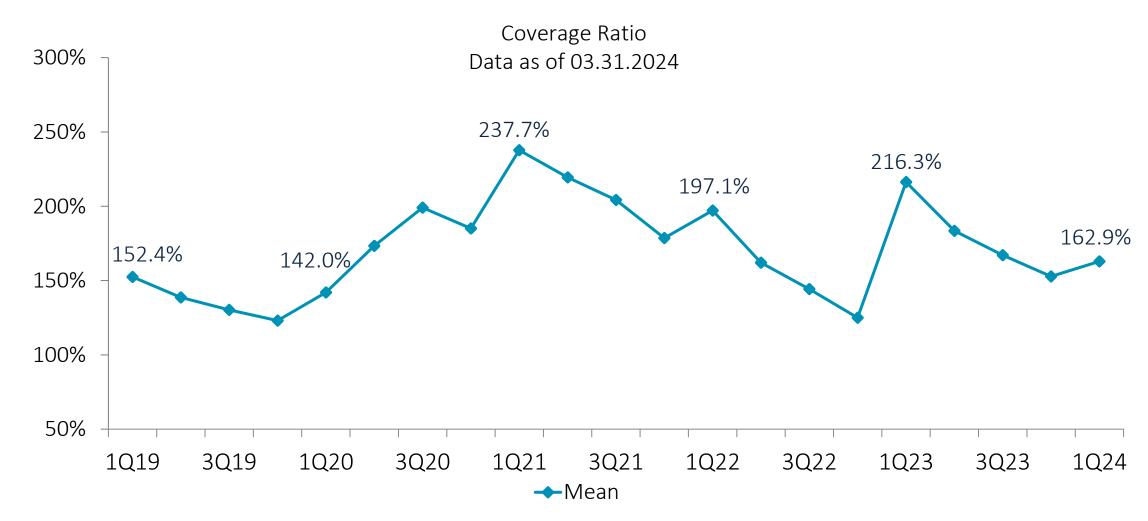
## CECL's impact is seen in higher allowance for loan losses







## Credit union coverage ratio remains strong







## Members joined at slowest pace since 2015







# PREMIER AMERICA CREDIT UNION 14 MAY 2024

# PREMIER AMERICA CREDIT UNION OVERVIEW

Juntos Avanzamos

- Headquartered in Chatsworth, CA
- Los Angeles / Ventura counties, CA & Harris County, TX
- \$3.5 Billion, 112K members, 22 branches
- Full-service, Insurance Services, Wealth Management, Premier America Foundation, 501(c)(3) non-profit

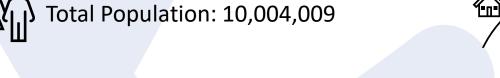


Making it easier to meet today's needs and reach tomorrow's dreams

# LOS ANGELES COUNTY OVERVIEW





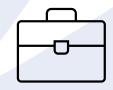




Median HH Income: \$82,516



Bachelor's Degree+: 35.6%



Employment Rate: 61.2%



Total Housing Units: 3,591,981



13.1% Live in Poverty (SFV, CCD), including 16.5% of those under 18



Total Households: 3,415,726



Hispanic / Latino: 4,804,763 (47,98%)

African American/Black: 794,364 (7.93%)

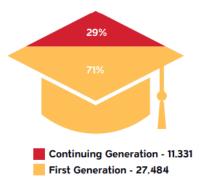
Multi-racial: 1,488,068 (14.86%)

Source: 2022 ACS 1-Year Estimates – U.S. Census Bureau

# CSU NORTHRIDGE INTRODUCTION



#### **Generation Status**







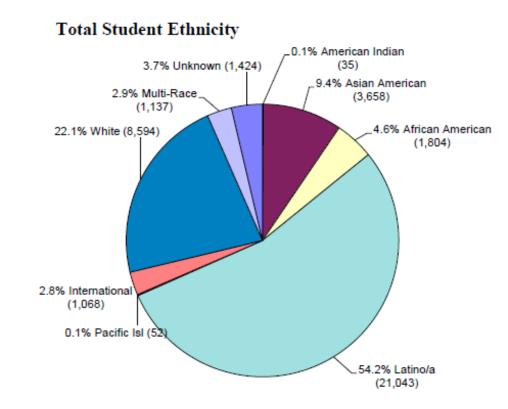






# CALIFORNIA STATE UNIVERSITY, NORTHRIDGE CLEAR ALIGNMENT

- Second largest public master's university in the nation
- 71% of students are first-gen college students
- Second largest master's level international student population
- Enrollment
  - Students: 38,815
    - Avg. Age All Students 23.6 (UG22.7/G30.4)
  - Faculty & Staff: 3,933
  - 150,000 local Alumni
- Aligns with our mission of serving a diverse & inclusive community



# LOOKING TO THE FUTURE PATH TO SERVICE

- Campus presence
- Low to no fees, high value
- Serving International Students
   & DREAM Center
- Inclusive lending solutions
- Enhance financial wellness



# SMART SPENDING ACCOUNT OVERVIEW





Safe and affordable checking & savings bundle, that does social good.

\$0

Opening Deposit Amount
Monthly Service Fee
Minimum Balance Requirement
Overdraft, NSF, and No Deposit Fees
Out-of-network ATM fees

America savings account.

A portion of every debit card purchase goes to help local students and fight hunger in your community!

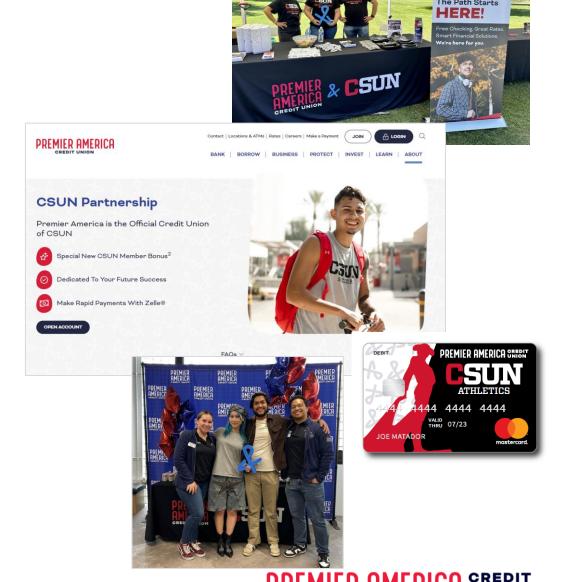
Free

OOPS Protection
OD account transfers, Debit Card, Online
Banking, Telephone Banking, Deposits, eStatements, and Bill Pay, Debit Card & Fraud
Protection Alerts

# PARTNERSHIP HIGHLIGHTS BUILDING CONNECTIONS

- On campus branch, arena & ATM
- Cobranded debit & credit cards
- Branded online account opening & microsite
- Campus partnerships & integration
- ID requirements
- ITIN lending

Third busiest branch for membership growth from 1/1/23 - 3/31/24



# **COMMUNITY HIGHLIGHTS**FINANCIAL WELL-BEING

- Addition of Financial Education & Inclusion Officer
- Layered learning, with events in English & Spanish
- Integration in University 100 and 400 level classes
- Faculty, staff, housing
- Partnered with local schools & community groups
- Pilot program with the Juvenile Justice
   System in Oxnard



# WHAT'S NEXT SERVING OUR COMMUNITY

# Financial Wellness

Launch new resources; Expand partnerships; Measure improvement



# DEI & Inclusive Products

Continued evolution in deposit & lending products, underwriting standards, advocacy





# Community Impact

Expand our Foundation, impact projects, community engagement & giving back



#### **Innovation**

Invest in technology,
Remain efficient, increase
value, drive growth

# みなみななか するみずるみず みずるみずるみ みなみななみ するみかるみか みかみみかるみ みなみななかみ するみかるみか みかみなかるな みなみななかみ するみするみす

# **QUESTIONS?**

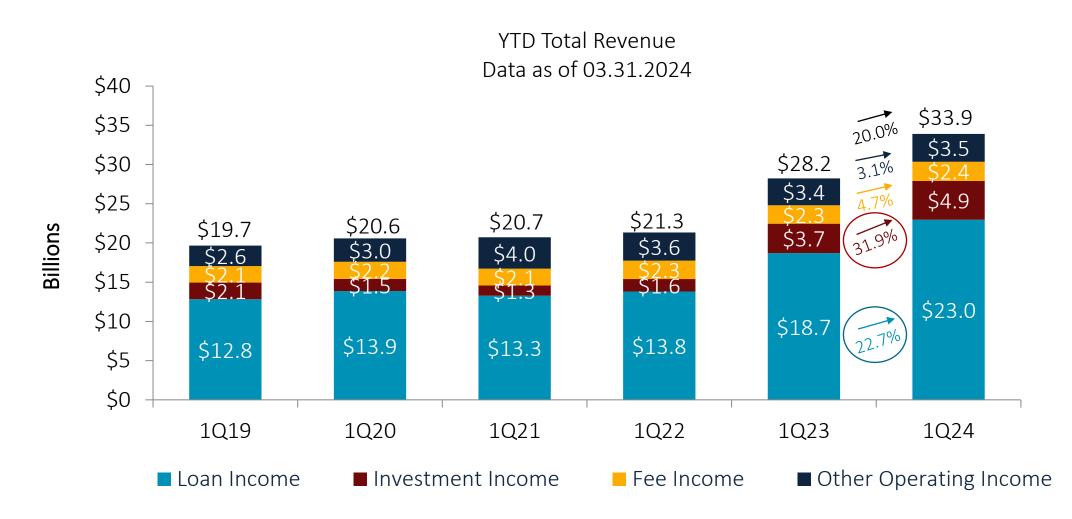
THANK YOU

# Earnings & Capital





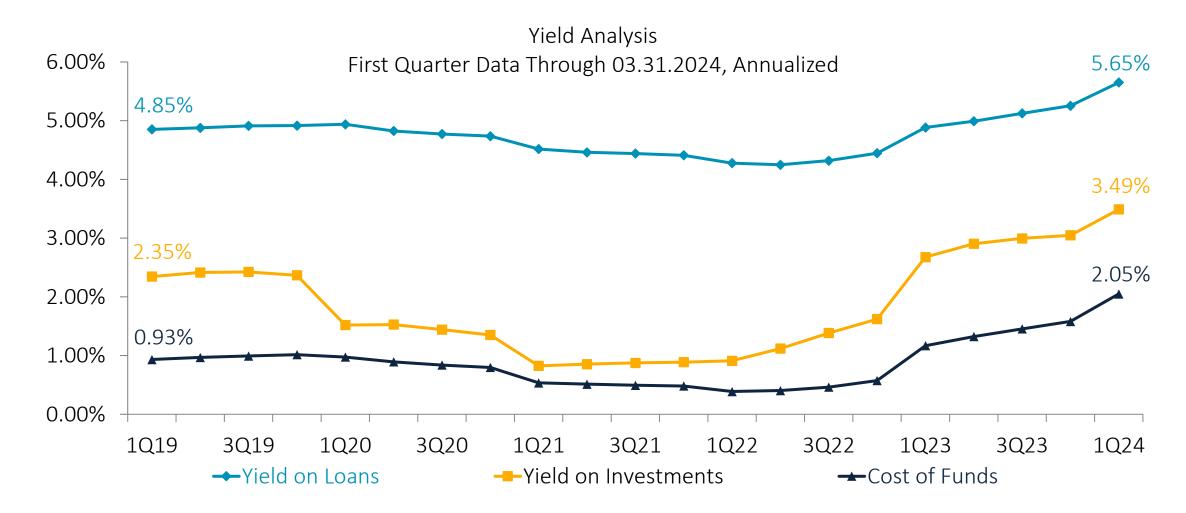
## Revenue is up 20% annually, fueled by higher interest income







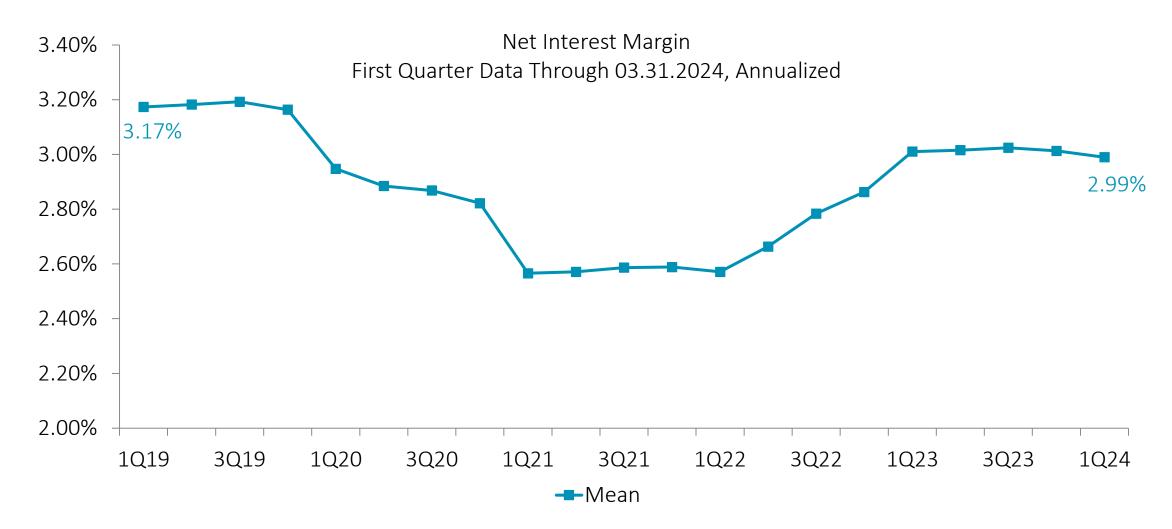
#### Both asset yields and funding costs are rising







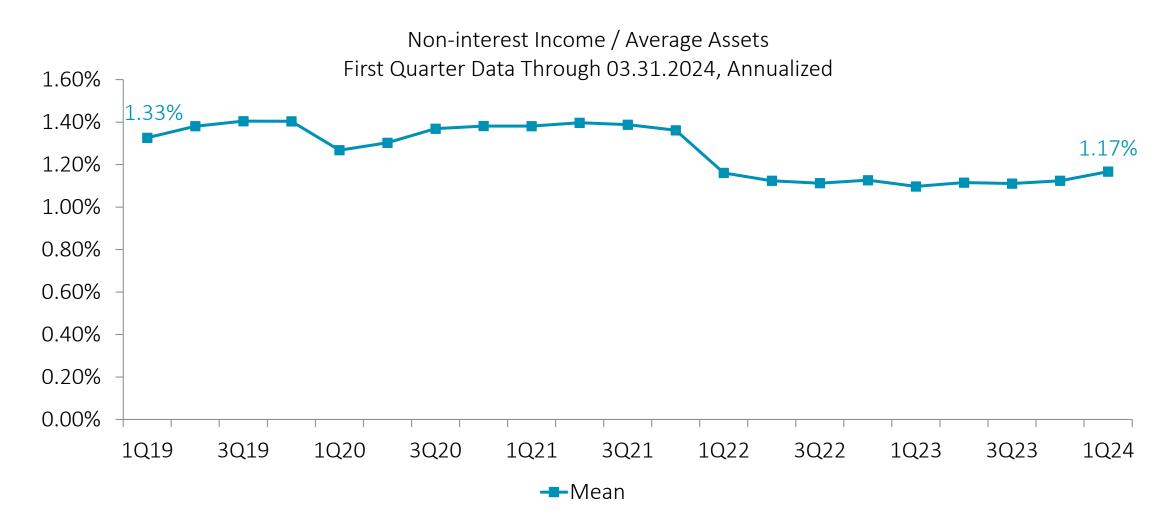
## Net interest margin has tightened slightly down over the past year







## Non-interest income is up slightly over the past year







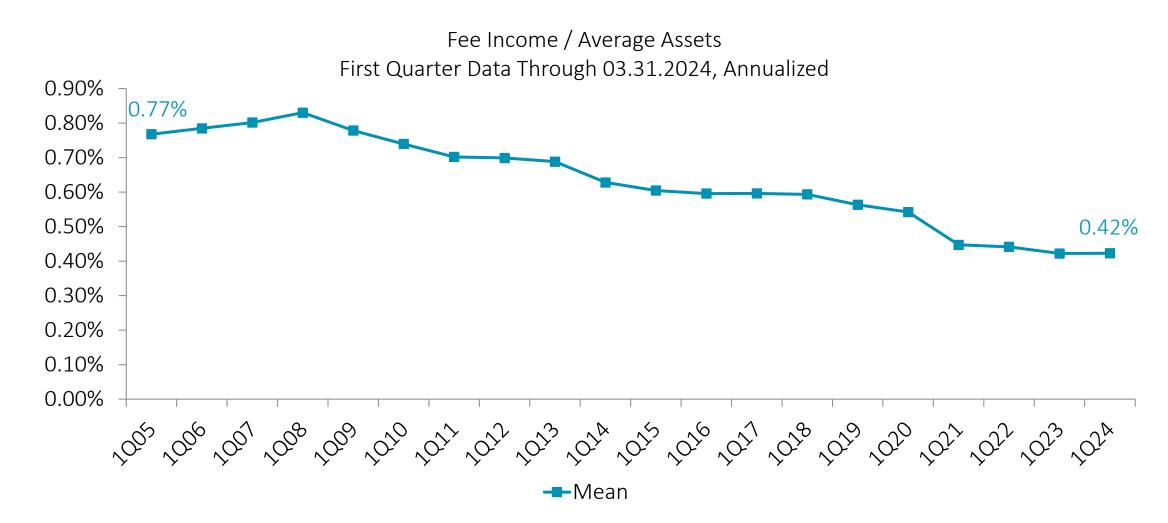
# Non-interest income exceeds net income at the average credit union

Non-interest Income / Average Assets (mean) vs. Return on Assets (mean) First Quarter Data Through 03.31.2024, Annualized 2.00% 1.50% 1.17% 1.13% 1.00% 0.50% 0.90% 0.66% 0.00% -0.50% -1.00% -1.50% -2.00% →Non-Interest Income (mean) →ROA (mean)





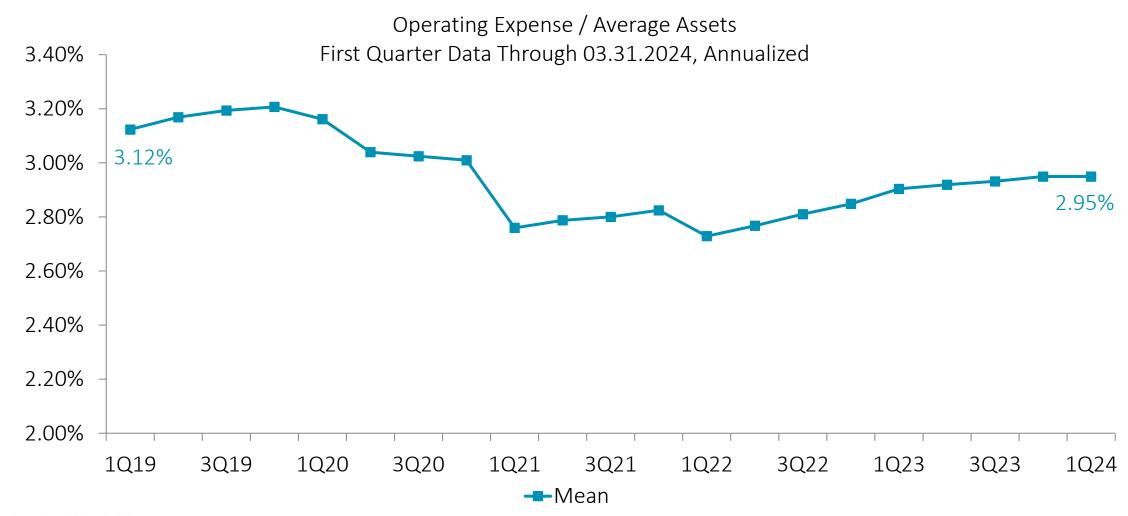
#### Fee income has trended down across CUs, especially since 2019







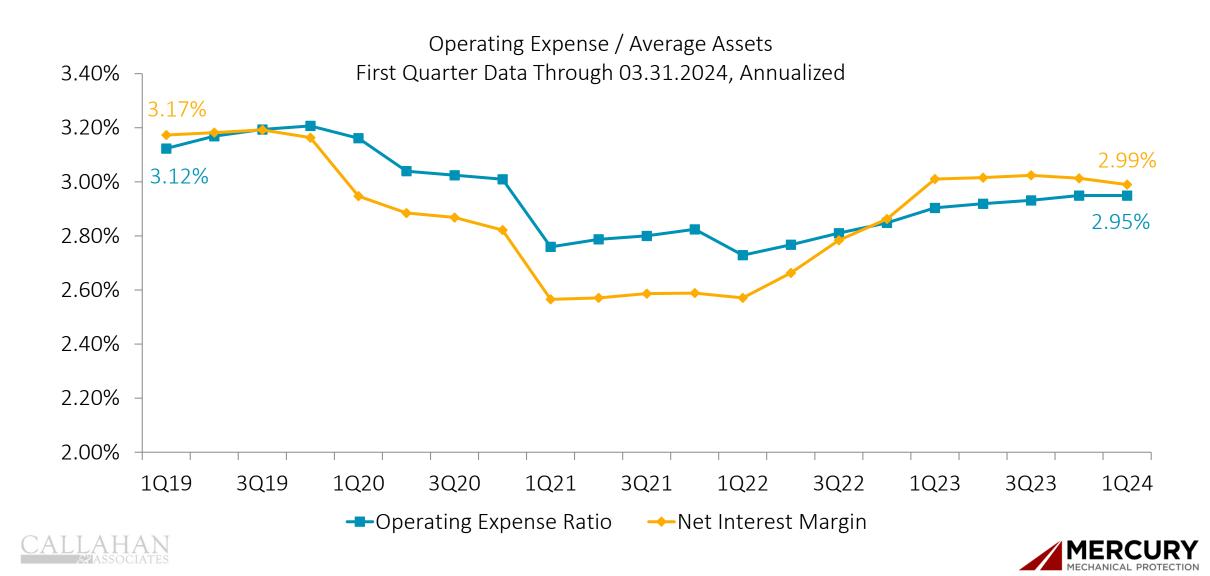
## Operating expenses rise 6.2%, faster than asset growth



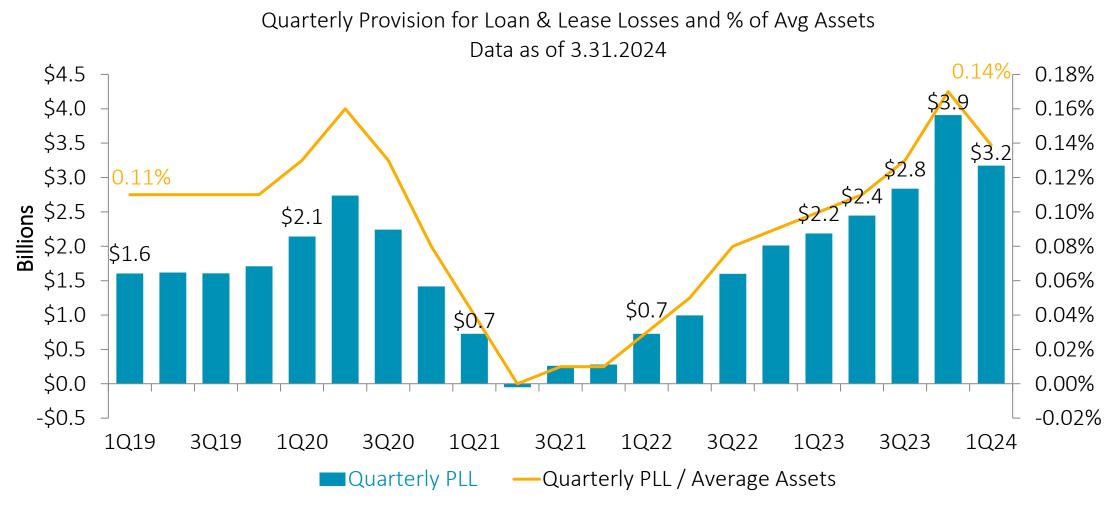




#### Operating expenses rise 6.2%, faster than asset growth



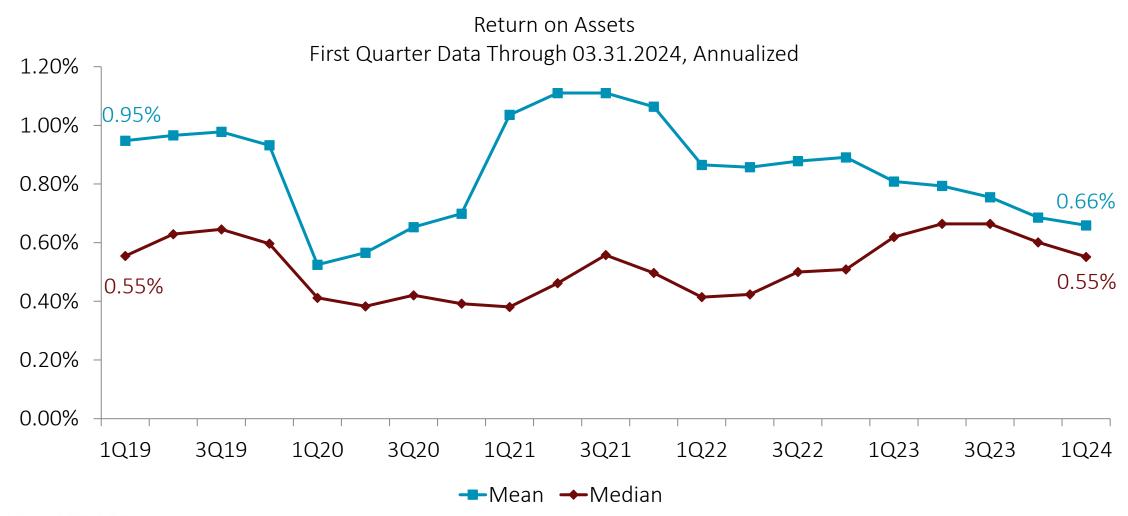
# Credit union provision expenses decline from 4Q23 but are up 45% versus 1Q23







#### Higher operating and provision expenses result in lower ROA







#### ROA is lower for the average credit union versus 1Q23

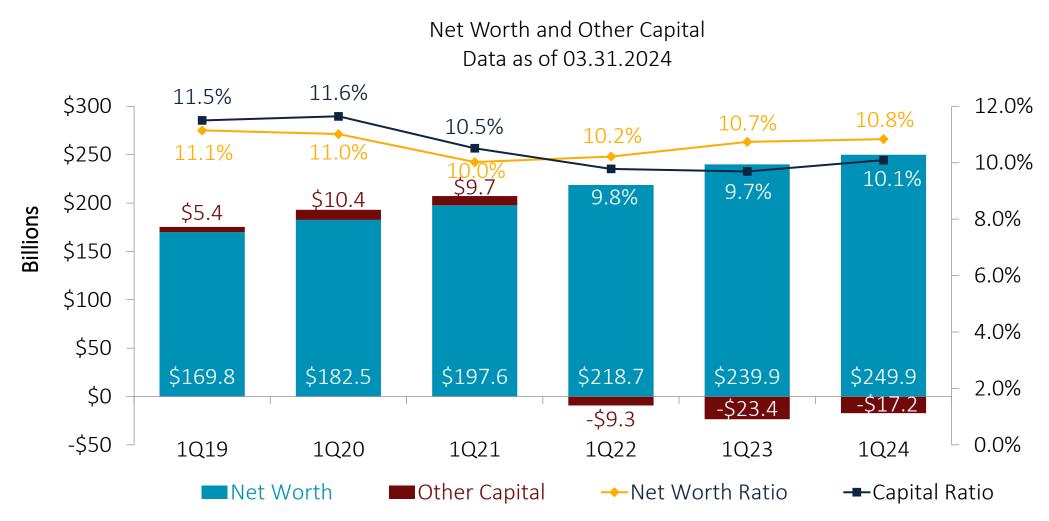
	3/31/2024	3/31/2023
Interest Income	4.83%	4.06%
Interest Expense	1.83%	1.05%
Net Interest Margin	2.99%	3.01%
Non-interest Income	1.17%	1.10%
Operating Expenses	2.95%	2.90%
Provision for Loan Losses	0.55%	0.40%
ROA	0.66%	0.81%

Data is annualized
Expressed as a % of Avg. Assets
May not sum due to rounding





#### Net worth and capital ratios rise







#### Takeaways and Closing Thoughts

- 2024 is a year of uncertainty for credit unions regarding the economy, interest rates, regulation, and growth opportunities.
- While navigating near-term pressures will be a top of mind for many, credit unions need to continue to look for opportunities to evolve their business and create long-term member value.
- The credit union difference comes through most during uncertain times. American households are looking for the help, guidance and hope that credit unions are designed to deliver. Being there for them now will pay dividends over time.





# THANK YOU FOR WATCHING



1001 Connecticut Ave NW Ste. 1001 Washington, DC 20036



support@callahan.com www.callahan.com



800-446-7453



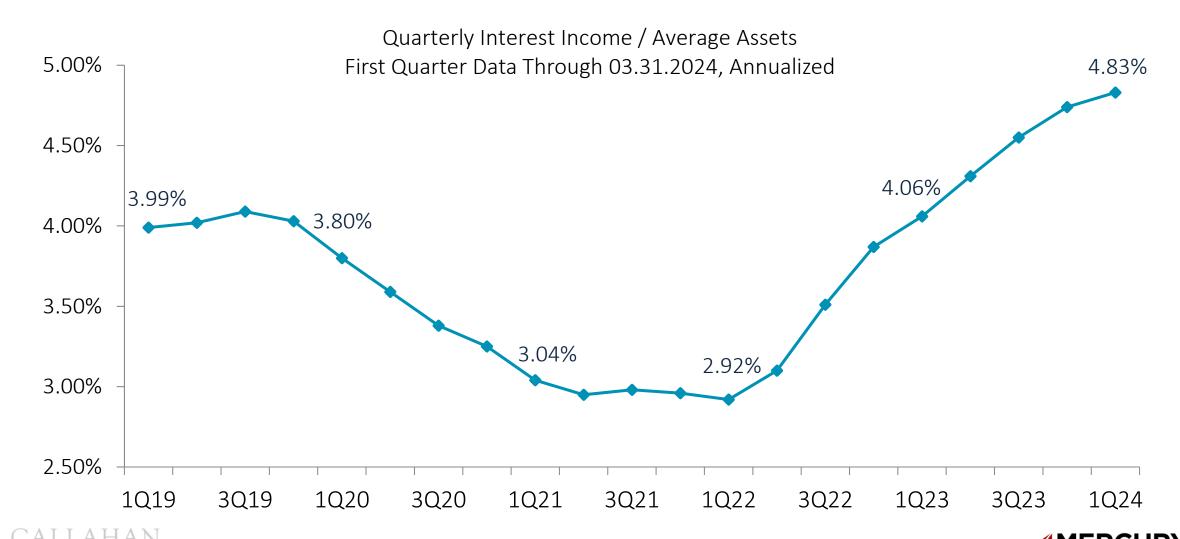


## Appendix: Quarterly Earnings Model

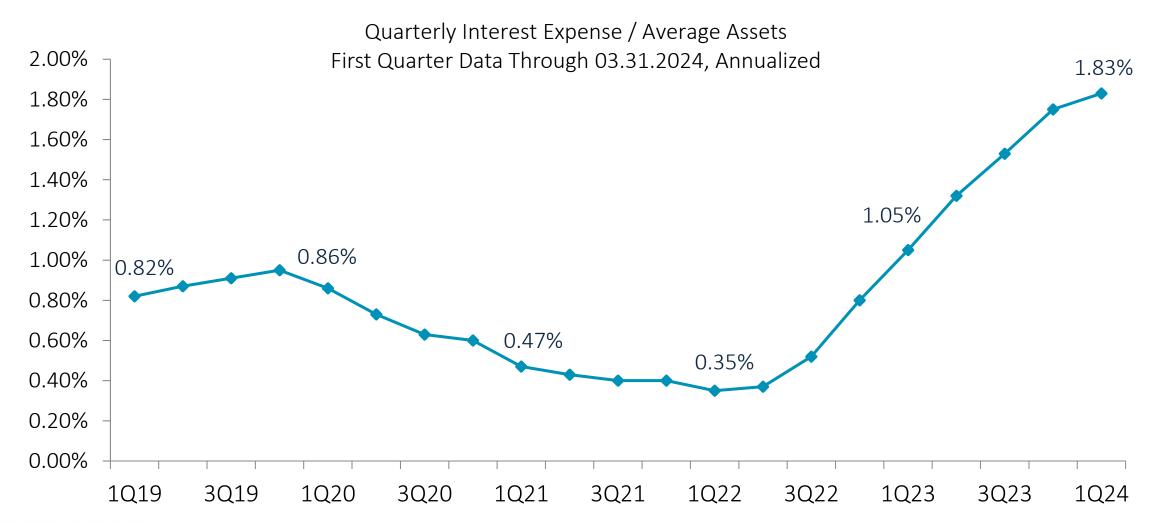




## Quarterly interest income increases 9 basis points since last quarter



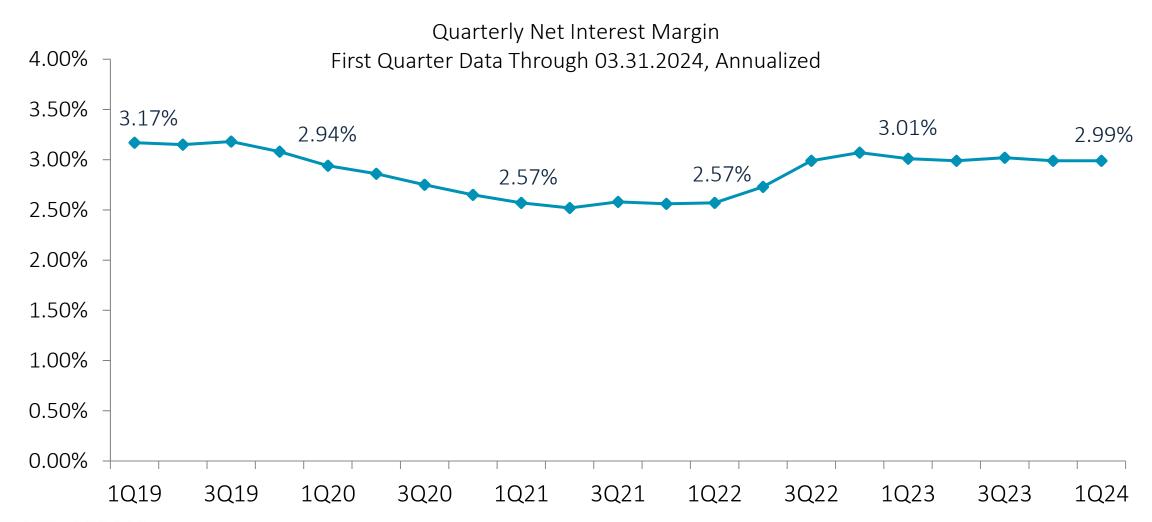
#### Quarterly interest expense rises alongside interest income







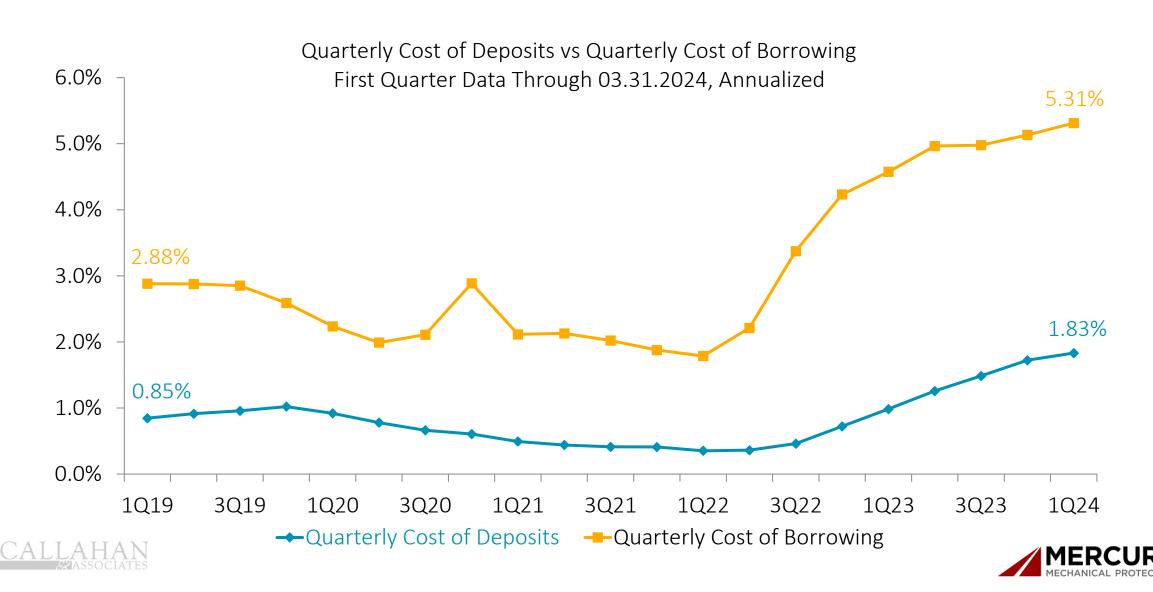
## Quarterly net interest margin remains flat for seventh straight quarter



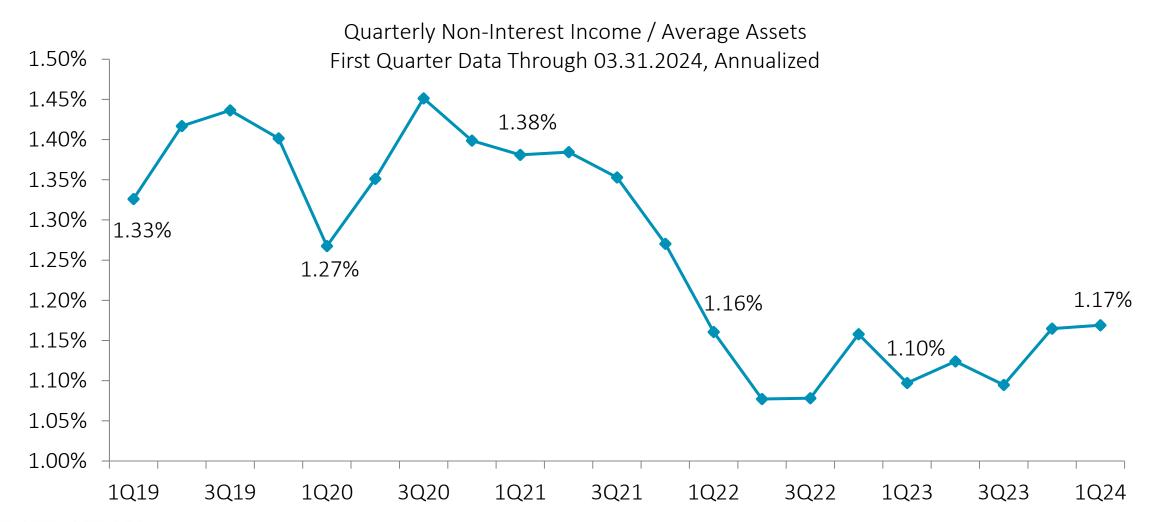




#### The cost of borrowing should plateau now that rates are steady



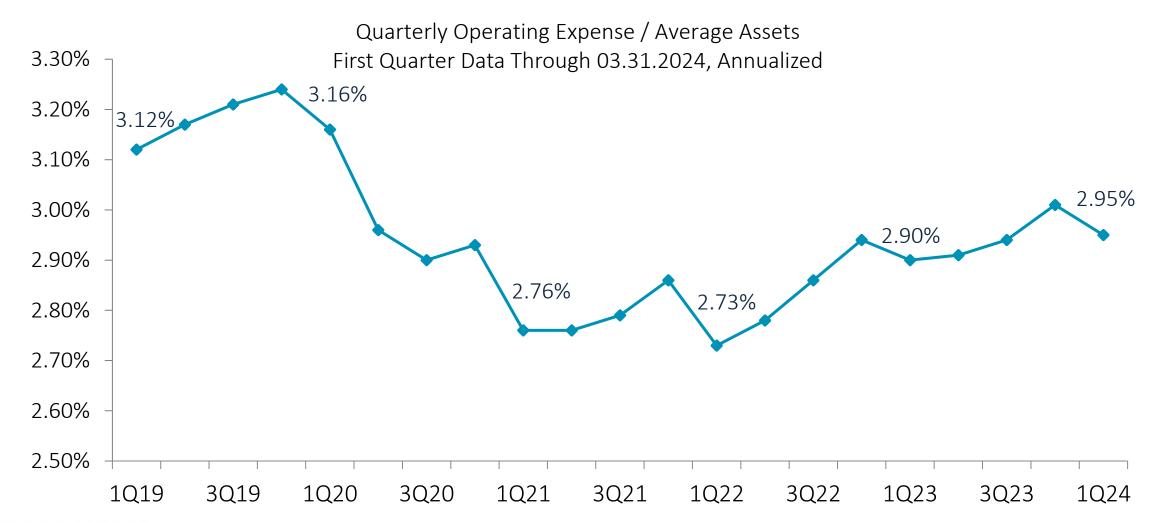
### NII drops 6 basis points quarterly, the lowest it's been in 20 years since 1Q04







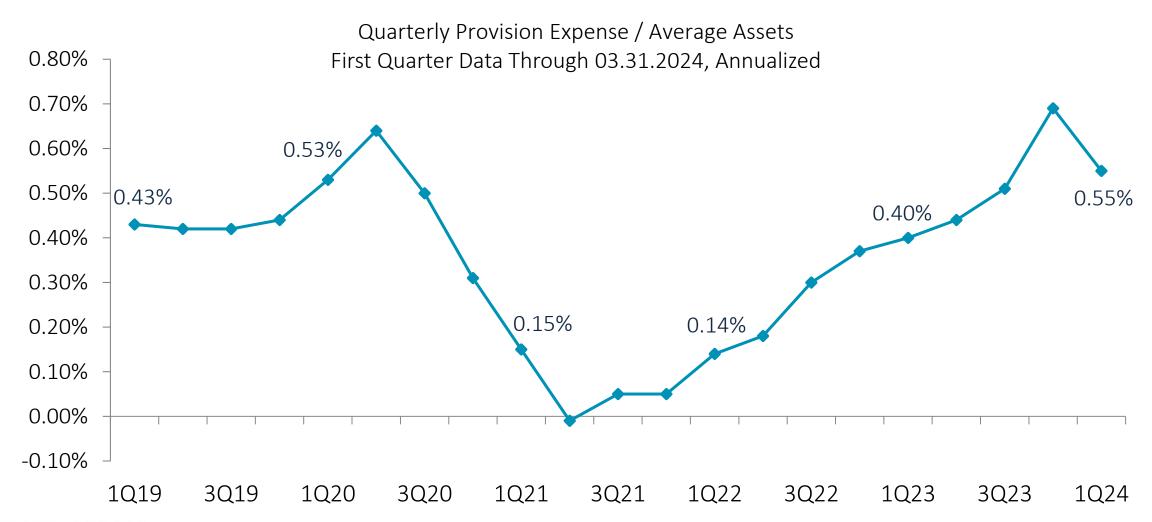
## Operating Expenses are up 5 basis points annually but down 6 quarterly







#### Provisions dipped 14 basis points quarterly







## ROA increased 21 basis points quarterly but is down 14 basis points annually

